# Background

Current supply shortages and disruptions continue to challenge our healthcare industry in profound ways. The stories and images from the frontlines remind us of the heartbreaking loss AND breakthrough moments of inspiration.

***“Our healthcare supply chain provides the supplies, which supply the hands” (Vance Moore)***

The pressure has been relentless. Supply chain and regulatory leaders now engage in preparedness efforts to reimagine and build a more resilient healthcare supply chain.

Since the onset of the pandemic, our dedicated professionals throughout the healthcare supply chain have been quietly saving lives, accelerating innovation, collaborating with each other, and giving every waking hour to this cause for over 4 years.

We have an understandable tendency to defer recognition during times of struggle, especially when so many caregivers and patients are suffering so significantly on our front lines. However, recognition itself is the fuel our supply chain needs at this critical time to continue to make these heroic efforts into the foreseeable future.

# Purpose

We intend to promote a culture of celebration across healthcare supply chain highlighting those heroes in and out of healthcare that are driving change, having an impact, and advancing patient care.

While we initially recognized the extraordinary efforts of the many individuals or teams who have stabilized and improved our healthcare supply chain during the pandemic, we know that the challenges remain and, in some cases, have expanded to encompass a global perspective. We look to recognize the ongoing efforts and coordination of supply chain professionals to ensure quality medical supplies are available for use by their clinical partners and the patients they serve.

# Approach

The Federation of American Hospitals initiated this recognition program. Other professional associations, solution providers and providers are part of the initial membership so the program can extend to our industry’s many conferences and associations. This program is intended to be shared by the industry, facilitated by the industry, and extended throughout the industry.

*We will announce the 2024 Supplier award recipients on March 2024 at the Federation conference, and the 2024 Provider award recipients at the September 2024 ARHMM conference. We will partner with various conferences and associations to have these awards presented live whenever possible. As an example, we hope to acknowledge dedicated professionals during events such as AORN, AHRMM, SMI the IDN Summit, and other national platforms.*

The goal is to discover the many untold stories of courage and breakthrough, of individuals, teams or organizations who are often underrepresented in our national supply chain forums. Therefore, we will each need to get creative in our outreach efforts to expand and deepen our collective reach.

# Award Focus & Eligibility

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|  | **Provider Recognition** | **Supplier Recognition** |
| **Eligibility** | Individuals and/or teams in the supply chain function, or directly contributing to supply chain activities.  May include clinicians, operations, analysts, and many other job functions, if the person/team is recognized for their supply chain contributions. | Individuals and/or teams contributing to the success of the healthcare supply chain |
| **Eligible Organizations** | Healthcare providers   * Acute * Non-acute * ASC * LTC * Home Health | * Healthcare manufacturers * Non-healthcare manufacturers contributing to healthcare (think Ford) * Tech & Solution Providers * Professional Services Companies * Distributors * GPOs |
| **Recognition Frequency** | Annual Award with “honorable mentions” during National Supply Chain week and other opportunities throughout the year.  This committee may choose to change frequency based on volume of nominations. | |
| **Recognition Format** | Recognize the recipients on stage at major industry conference AND extend recognition through our various media and social media outlets. | |

Additional details:

* Individual does not need to be in same role or at the same organization at the time of their recognition and award.
* This program is GPO-agnostic, meaning the individual does not need to be part of any specific GPO member organization to quality.
* This program is trade association-agnostic, meaning the individual does not need to be an active member of any professional organization to qualify.

# Nomination Process & Award Process

The **Leadership Team** will:

* Finalize the award criteria and amend over time as needed.
* Determine how to best communicate this award program to the industry, to solicit a wide range of nominations. This may necessitate the building of a website and simple intake forms to solicit nominations.
* Determine how to best recognize, acknowledge, and promote the award recipients for maximum exposure and impact.
* Establish and maintain two independent Nomination Review Subcommittees to manage the nomination process for the providers and supplier awards.
* Determine if and when a financial budget is needed to support this program, and how this program will be funded (if necessary).

**Selection Criteria**

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| Provider | Supplier |
| Collaboration and Communication **(30%)**   * Works with local businesses and others to solve for broader challenges in service to the community, patients and families. * Inspires others to be visionary, uniting them around a set of common goals and objectives. * Exhibits a creative and collaborative long-term approach to community and supplier engagement.   Execution and Outcomes **(35%)**   * Demonstrates measurable benefits to the healthcare organization through operational and financial excellence and improved clinical outcomes. * Ideas and solutions to supply chain challenges that are scalable across the organization and the broader healthcare field. * Displays a commitment to advancing environmental, social and governance factors and the long-term benefit to their organization.   Supply Chain Resiliency and Preparedness **(35%)**   * Creates an environment that fosters strategic dialogue and operational alignment with key trading partners. * Clinically integrated supply chain approach to advancing resiliency measures, preparedness and education across the care continuum. * Mitigates risk across supply chain and logistics channels engaging internal and external relationships. | High Impact Solution (25%)  • Timely and relevant solution that addresses acknowledged pain point in Health Care Supply Chain.  • Transferable and scalable solution, with potential for collective impact across many providers.  • Delivers clinical, financial and/or operational results, which are measurable and sustainable.  Innovative (25%)  • Creative, novel, or disruptive approach to Health Care Supply Chain challenge.  • Models quick adaptation in response to pandemics, disaster responses or other acute needs.  • Courage in challenging the status quo, in the interest of improving care and/or elevating the healthcare supply chain.  Inclusive & Collaborative (25%)  • Cultivates trust and cooperation with peers, customers, and industry partners to co-create better solution(s).  • Champions industry collaboration and meaningfully advances industry-level initiatives.  • Values differences by consistently inviting a wide variety of experiences, cultures, and viewpoints (Including voices outside of healthcare / other industries).  Customer Experience (25%)  • Goes to heroic lengths to meet or exceed customer needs and expectations  • Demonstrates extraordinary operational excellence with transparency, efficiency, and supply resilience  • Models customer intimacy, where efforts are aligned with customer’s values, goals and needs |